

511NY Rideshare Long Island Guaranteed Ride Program

TERMS OF AGREEMENT

Please read below. You must adhere to each item in order to participate in program.

1. I must be registered in the 511NY Rideshare database and agree to the Guaranteed Ride Program (GRP) Terms of Agreement. If you are not registered within the 511NY Rideshare database, we will register you.
2. I must use one of the qualified commute modes (carpool, vanpool, bus, train, ferry, bike or walk) an average of two times each work week, which includes the day I request a Guaranteed Ride.
3. My place of employment is located within one of the following counties: Nassau or Suffolk
4. I may not use the Guaranteed Ride Program as a college or university student.
5. **Accepted reasons to use GRP:**
 - ✓ **Unexpected personal or family emergency**
 - ✓ **Driver of a carpool or vanpool had to leave work early for a family/personal emergency**
 - ✓ **Missed last scheduled public transit run**
 - ✓ **Unscheduled Overtime**

NOT acceptable reasons: previously scheduled medical appointments, personal errands, business related travel, building closings or evacuations, weather emergencies.

Program Details

1. I am allowed up to \$300.00 worth of trips within the calendar year. Every January 1st, my \$300.00 GRP credit will reload. GRP credits are non-transferable to another individual, nor can my remaining GRP rides or credit be carried over from one year to the next.
2. GRP use will be limited to three (3) rides per calendar month, regardless of ride provider.
3. You may only use this program when your mode of transportation becomes unexpectedly unavailable the day you request your ride.
4. Cancellation or 'no-show' for a scheduled GRP ride by participant, as reported by the ride-providing service, may be charged to the GRP member's personal credit card via the service provider.
5. All GRP trips must originate from my registered work location.
6. I can only use GRP for the trip from work back to my home, to my car, or to attend to a medical or family emergency (school, hospital, etc.).
7. I am responsible for choosing and reaching out to arrange my GRP with a designated service provider.
8. At the discretion of 511NY Rideshare, if a GRP ride is deemed out of compliance as outlined herein, I will be ineligible for future GRP rides until I reimburse the service provider in full.
9. I agree my employer, 511NY Rideshare, ICF, New York State Department of Transportation and New York State are exempt from any liability, claims and demands for personal injury, loss, theft or damage to personal property, loss of income, consequential damages resulting from delays or absence of livery service, or termination of the program.
10. 511NY Rideshare reserves the right to alter or discontinue this program with notice via email.

Questions?

Contact: Alex Ding, 511NY Rideshare Long Island

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